



# Baggage Policy

Revised: July 2017



## A. Hand Luggage

### Standard hand baggage allowance

Class Of Travel	Weight Per Piece	Max dimensions per piece	Personal item
Business Class	2 pieces not exceeding 10kg (22lb) each	56cm (l) 36cm (w) 23cm (h)	1 small handbag or small laptop
Economy Class	1 piece not exceeding 10kg (22lb) each	56cm (l) 36cm (w) 23cm (h)	1 small handbag or small laptop

If your hand baggage does not conform to the size specified, you may be denied entry into the departure area or directed back to the check-in desks.

## B. Checked baggage allowance piece concept - FFP

	Business Class	Economy Class
<b>Flights domestic travel only (within Namibia)</b>	<p><b>Platinum:</b> 2 piece(s) not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p><b>Gold:</b> 2 piece(s) not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p><b>Silver:</b> 1 piece(s) not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p>	<p><b>Platinum:</b> 2 piece(s) not exceeding 32kg (50lb) and a maximum dimension of 158cm (62in)</p> <p><b>Gold:</b> 2 piece(s) not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p> <p><b>Silver:</b> 1 piece(s) not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p>



<p><b>Flights between Namibia and Johannesburg, Cape town, Durban, Harare, Victoria Falls, Gaborone, Luanda, Lusaka</b></p>	<p><b>Platinum:</b> 3 piece(s) not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p><b>Gold:</b> 3 piece(s) not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p><b>Silver:</b> 2 piece(s) not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p>	<p><b>Platinum:</b> 3 piece(s) not exceeding 32kg (50lb) and a maximum dimension of 158cm (62in)</p> <p><b>Gold:</b> 3 piece(s) not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p> <p><b>Silver:</b> 2 piece(s) not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p>
<p><b>Flights between Africa and Europe</b></p>	<p><b>Platinum:</b> 3 piece(s) not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p><b>Gold:</b> 3 piece(s) not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p><b>Silver:</b> 2 piece(s) not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p>	<p><b>Platinum:</b> 3 piece(s) not exceeding 32kg (50lb) and a maximum dimension of 158cm (62in)</p> <p><b>Gold:</b> 3 piece(s) not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p> <p><b>Silver:</b> 2 piece(s) not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p>
<p><b><i>Please note: At no time may a bag be accepted heavier than 32kg, this must either be repacked or be shipped as Cargo.</i></b></p> <p><b><i>In case of codeshare flights, the baggage allowance of the operating carrier will apply</i></b></p>		



### C. CHARGES FOR LIVE ANIMALS (for one-way travel)

	Live animals or accompanied pets
	USD
Flights between Africa and Europe	600
Flights between Namibia and Johannesburg, Cape town, Durban, Harare, Victoria Falls, Gaborone, Luanda, Lusaka	330
Flights domestic travel only (within Namibia)	300

#### Notes:

1. Accompanied pets and containers shall not be included in the free baggage allowance and the above live animal rates apply
2. No pets are permitted in the cabin, except one dog per blind or deaf passenger is free
3. This charges is for transporting a pet baggage/cargo hold one-way only
4. If the animal and Container (kennel) combined is 151lbs or more contact our cargo department for pricing



## D. Free Baggage Allowance

The following baggage allowance applies:

### 1. Child and infant baggage allowance

a) Children & Infants paying at least 50% of the adult fare are entitled to the same baggage allowance as adults.

b) Infants not entitled to a seat shall only be permitted to 1PC up to 23kg & one collapsible Pram or car seat or collapsible buggy

### 2. Adults Free Baggage Allowance

	Business Class	Economy Class
Flights domestic travel only (within Namibia)	1 piece(s), each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	1 piece(s), each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights between Namibia and Johannesburg, Cape town, Durban, Harare, Victoria Falls, Gaborone, Luanda, Lusaka	2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights between Africa and Europe	2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights for Marine / Seaman	2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights ERJ Operated destinations	n/a	1 piece(s), each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)

**Please note:** At no time may a bag be accepted heavier than 32kg, this must either be repacked or be shipped as Cargo.

**In case of codeshare flights, the baggage allowance of the operating carrier will apply**



### 3. Baggage guidelines

1. Maximum dimension = length + width + height;
2. A single piece of checked baggage should weigh no more than 32kg (70lb). Any bags weighing more than 32kg (70lb) must be broken down so that each piece weighs less than 32kg (70lb).
3. Excess baggage charges may apply if you exceed the weight and/or piece allowances; contact your local Air Namibia office for more information;
4. As a guide we have provided our standard checked baggage allowances, although there are exceptions based upon certain routes and ticket class. We therefore advise you to also check our baggage allowance exceptions below and, above all, take note of the baggage allowance attached to your booking on [www.airnamibia.com](http://www.airnamibia.com)
5. Air Namibia assesses baggage by number of pieces rather than their weight, although weight restrictions do apply.

### E. Excess Baggage Rates and Guidelines

	<b>Business Class</b>	<b>Economy Class</b>
<b>Flights Domestic travel only (within Namibia)</b>	USD 40	USD30
<b>Flights between Namibia and Johannesburg, Cape town, Durban, Harare, Victoria Falls, Gaborone, Luanda, Lusaka</b>	USD 50	USD 30
<b>Flights between Africa and Europe</b>	USD 170	USD 120



# Excess baggage purchase rules on Air Namibia

1. 1. Additional baggage rates will apply for each of the following:
  - 1.1 Any bag exceeding the maximum prescribed weight of 23kg (Economy Class), but not exceeding 32kg charge the rate applicable per piece
  - 1.2 Each bag exceeding the number of pieces prescribed in the traveller's baggage allowance.
  - 1.3 Each bag exceeding the dimensions of 158cm (calculated as length + width + height), but not exceeding 203cm.
  - 1.4 Each bag exceeding the maximum prescribed weight of 23kg (Economy Class), where applicable, but not exceeding 32kg.
  - 1.5 Multiple excess baggage charges will apply for baggage that violates more than one of the above rules.

## ***Two excess charges will apply for:***

- 1.6 Each additional bag (over and above the passenger's allowance) exceeding the maximum dimensions of 158cm (62 inches), but not exceeding 203cm (80 inches).
- 1.7 Economy Class – Each additional bag (over and above the passenger's allowance) exceeding the maximum prescribed weight of 23kg, where applicable, but not exceeding 32kg.
- 1.8 Economy Class – Each bag (within the passenger's allowance) exceeding both the maximum dimensions of 158cm (62 inches) and the maximum prescribed weight of 23kg, where applicable, but not exceeding 203cm (80 inches) or 32kg.

## ***Three excess charges will apply for:***

2. 1.9 Economy Class – Each additional bag (over and above the passenger's allowance) exceeding the maximum dimensions of 158cm (62 inches) and the maximum prescribed weight of 23kg, where applicable, but not exceeding 203cm (80 inches) or 32kg.
3. Excess baggage is only offered over and above the free baggage allowance already indicated on your booking confirmation and tickets;
4. Excess baggage is charged per piece not exceeding 23kg;



5. A single piece of checked-in baggage must not weigh more than 32kg (70lb) or exceed 158cm (62in) in length + width + height. Any bags weighing more than 32kg (70lb) must be broken down so each piece weighs less than 32kg (70lb);
6. Excess baggage purchases apply to Air Namibia flights only;
7. Excess baggage is calculated per passenger per journey, where a journey is defined as the entire outbound or inbound trip between origin and destination, not including the transfer point;
8. Purchases may be made from the time a booking is ticketed, up to three hours prior to departure. They are valid only for the flight and date shown on the excess baggage purchase receipt. To determine whether or not a booking is ticketed, check the confirmation email for a ticket number next to each passenger's name;
9. Excess baggage charges are priced in United State dollar and quoted and billed in the currency of the departure country;
10. Excess baggage purchased online at [airnamibia.com](http://airnamibia.com) is non-refundable and non-transferable. Date changes to the booking are permitted within the same route only. Excess baggage is not valid for travel on other carriers;
11. Excess baggage is subject to space limitations at check-in. If excess baggage cannot be accepted because of space limitations or airline initiated flight or schedule changes, it may be refunded or transferred to another flight with the same origin and destination, in accordance with the airline's policies;
12. Online excess baggage purchase is not allowed for infants;
13. Excess baggage purchased on Air Namibia is only valid for Air Namibia direct flights . If you need to book excess baggage for an itinerary that includes interline or code-share flights, please contact those carriers for their excess baggage policies;
14. In case online purchase of excess baggage is not completed for any reason, Air Namibia reserves the right to not offer the online discounted price.
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## F. Sports Equipment Charges Per Piece

### Guidelines: Sporting equipment

Air Namibia accepts any sporting equipment as checked baggage as part of the free checked baggage allowance mentioned on your ticket.

Any sporting equipment that exceeds the free allowance will be subject to excess baggage rates.:

When purchased in advance, specific sports equipment rates might apply;

When purchased at the airport, regular excess baggage rates apply.

**NOTE: for Sporting Equipment NOT specified above this must be included in free baggage allowance; if exceeding, normal XBAG rate applies.**

	Type of Sport Equipment	Definition	
1	Alpinist Equipment/Hiking/Walking	a backpack, an ice pick, a pair of climbing iron, 1 pair of poles	Checked/ additional baggage
2	Archery Equipment	a set of bow and arrow packed in a durable protective container	Checked/ additional baggage
3	Baseball/Softball		Checked/ additional baggage
4	Basketball		Checked/ additional baggage
5	Bicycle	a regular bike (no motor / no e-bike) or a special children's trolley to use with a bike or a one-wheel bike	Checked/ additional baggage
6	Boogieboard /Bodyboard	a board	Checked/ additional baggage
7	Bowling Equipment	a bowling bag, a bowling ball, a pair of shoes	Checked/ additional baggage
8	Canoe/ Kayak	a canoe or a kayak (no motor attached)	Checked/ additional baggage
9	Cricket		Checked/ additional baggage
10	Cycling		Checked/ additional baggage

11	Diving/Scuba Equipment:	Scuba tank must be empty	Checked/ additional baggage
12	Fencing		Checked/ additional baggage
13	Fishing Equipment	a tackle box or a haversack or an angler's basket, a rod, a bag or a box	Checked/ additional baggage
14	Fencing		Checked/addition- al baggage
15	Football/Soccer ball		Checked/addition- al baggage
16	Golf Equipment	a golf bag containing one set of golf clubs, golf balls and tees, a pair of golf shoes	Checked/addition- al baggage
17	Hang Gliding Equipment	a set of hang gliding equipment packed in a container	Checked/ additional baggage
18	Hockey/Cricket Equipment	a hockey bag, hockey sticks, a pair of ice skates, a set of body protection (knee, arms, etc.), a helmet	Checked/ additional baggage
19	Horse Riding Equipment	a saddle, a set of horse harness, a horse whip, a pair of riding boots, a bareback pad, 1 set of polo sticks	Checked/ additional baggage
20	Ice and Field Hockey		Checked/ additional baggage
21	Inline-Skates	a pair of inline skates, a set of body protection (knee, arms, etc.), a helmet	Checked/ additional baggage
22	Javelin	a set of javelin equipment packed in a container	Checked/ additional baggage
23	Kite Surfboard /Wakeboard	a kite, a board / a board	Checked/ additional baggage
24	Lacrosse		Checked/ additional baggage
25	Longboard	a board (exceeding 2m)	Checked/ additional baggage
26	Netball		Checked/ additional baggage
27	Motor-Sport:	Protective riding gear & helmet	Checked/ additional baggage

28	Motor-Cycle gear:	Protective riding gear & helmet	Checked/ additional baggage
29	Musical Instrument	Bass tuba, Banjo, Bass trombone, Cello, Contrabassoon, Double bass, French horn, Guitar, Saxophone, Viola: rectangular, Violin: rectangular	Checked/ additional baggage
30	Parachute Equipment	a set of Parachute Equipment packed in a container	Checked/ additional baggage
31	Polo Cross:	Riding Helmet, stick and balls	Checked/ additional baggage
32	Pole Vault Equipment	a set of vaulting poles packed in a container	Checked/ additional baggage
33	Rubber Dinghy	a diving mask, snorkel, fins, wetsuit, BCD-jacket, regulator, an empty tank bottle, a lamp (switched off, energy source separately packed, removed battery protected against short circuit)	Checked/ additional baggage
34	Rock Climbing:	Helmits, Rope, climbing harnesses and crash pads/ bouldering mats	Checked/ additional baggage
35	Rugby		Checked/ additional baggage
36	Sailing equipment	(including – wet/dry sailing suits/Life jackets/water boots/ropes/ blocks/pulleys/ selected tools/water bottle (empty) /Sails (folded or rolled) – tube must not be longer than 200 cm) Paddles – which may not be longer than 200cm.	Checked/ additional baggage
37	Scuba Equipment	a board, a set of body protection (knee, arms, etc.), a helmet	Checked/ additional baggage
38	Skateboard	a pair of ski, a pair of poles, a pair of boots (even if in separate bag), a helmet	Checked/ additional baggage

39	Ski Equipment*	a pair of ski, a pair of poles, a pair of boots (even if in separate bag), a helmet	Checked/ additional baggage
40	Snowboard Equipment	a snowboard, a pair of boots (even if in separate bag), a helmet	Checked/ additional baggage
41	Sporting/Hunting Weapons plus Ammunition**	Sporting/Hunting guns, pistols, rifles plus ammunition (according to IATA DGR Regulations and if packed in a separate bag)	Checked/ additional baggage
42	Surfboard	a board (up to 2m)	Checked/ additional baggage
43	Tandem Bike	a tandem bike with max 2 seats (no motor/ no e-bike)	Checked/ additional baggage
44	Tennis-/ Squash-/ Badminton-Equipment	a set of rackets and balls packed in a bag	Checked/ additional baggage
45	Waterski Equipment	a pair of water ski or a slalom water ski	Checked/ additional baggage
46	Waveboard	a board, a set of body protection (knee, arms, etc.), a helmet	Checked/ additional baggage
47	Windsurf Equipment	a board, a sail, a boom, a mast, a gear bag	Checked/ additional baggage

